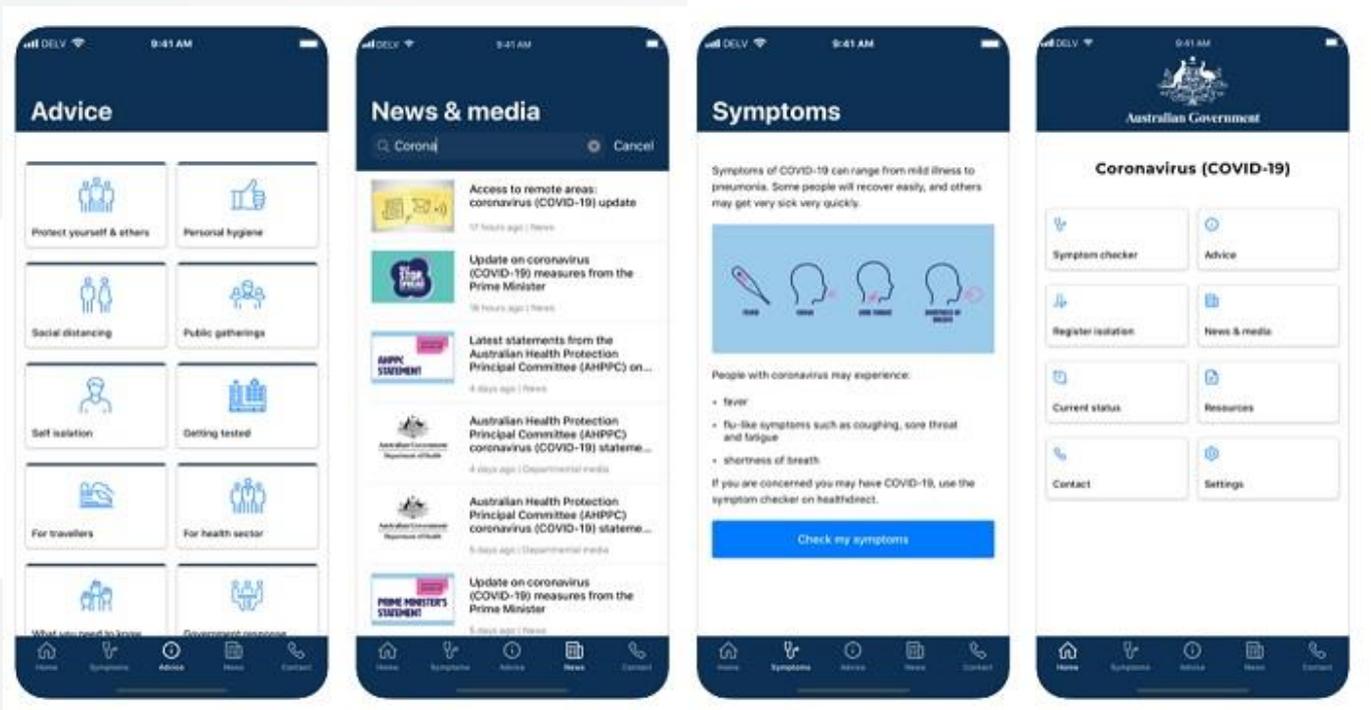




Coronavirus (COVID-19) Australia App

The Australian Government has released an official app with the information that you need to know about COVID-19. This is a one-stop-shop which is a trusted source of information.

1. You can download the official government Coronavirus Australia app in the [Apple App Store](#) or [Google Play](#).



The app has the most up to date information on:

2. symptoms
3. advice
4. isolation
5. news and media
6. current status (case numbers etc.)
7. resources
8. where to go for more information - coronavirus helpline.

WhatsApp

The Australian Government WhatsApp account acts like a messenger bot and provides you with the latest information based on the number or emoji that you send. Here's a step by step guide to using the [Coronavirus Australia WhatsApp service](#):

1. Download WhatsApp onto your phone or tablet.
2. Add the government's WhatsApp number into your WhatsApp contacts. The number is **+61 400 253 787**.
3. Send the WhatsApp account a message.
4. You will receive a message back.
5. Follow the instructions to get the information you need.

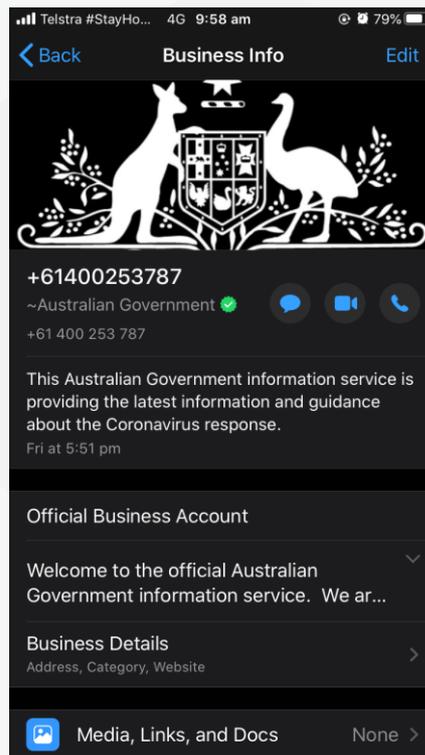
A visual guide of the above steps

Step 1: If you don't already have it, download WhatsApp onto your phone or tablet.

You can do this via [Apple App Store](#) or [Google Play](#) or visit [Coronavirus Australia WhatsApp service](#)



Step 2: Add the government's WhatsApp number into your WhatsApp contacts. The number is **+61 400 253 787**.



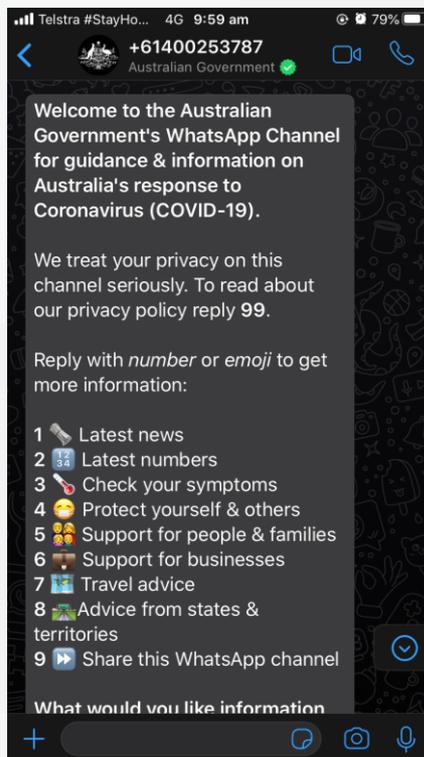
Step 3: Send the WhatsApp account a message.

(Don't forget this part. The bot will send you a message back so you know you have set it up properly).



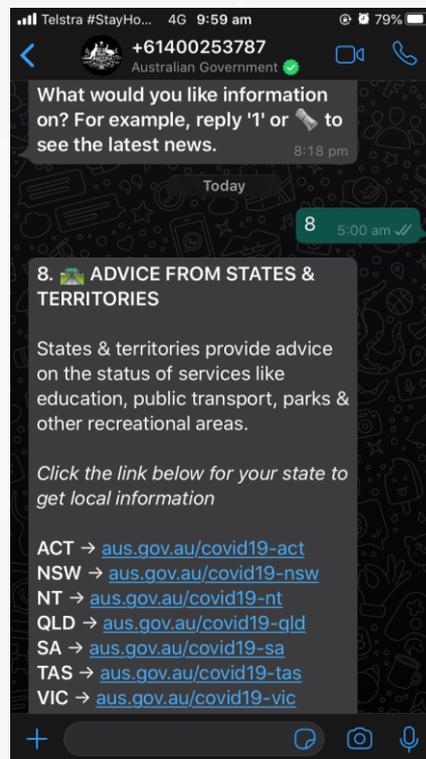
Step 4: You will receive a message back.

You can reply with numbers or emojis.



Step 5: Follow the instructions to get the information you need.

For example, pressing “8” for ‘advice from states and territories’ brings up specific information for each area as pictured.



You can press any number or emoji at any time and go back again. The image opposite shows what happens when “1” is pressed for the latest news.

